

Vegan and vegetarian restaurant Business Plan: A Proven Sample for US Entrepreneurs

GreenRoots Kitchen, LLC (founded March 15, 2024) is a Portland-based fast-casual vegan restaurant targeting health-conscious urbanites aged 25-45 with \$14.50 average tickets. We project \$780,000 Year 1 revenue at 60% gross margin. Founder Maya Thompson (ex-Farm Spirit sous chef) generated \$1.2M revenue in prior concept; CFO David Chen (ex-New Seasons finance manager) secured \$2.5M SBA financing for 3 retail expansions.

SECTION 1: EXECUTIVE SUMMARY

Portland restaurants lose \$4.7M annually due to food waste (Portland Metro, 2023), while 68% of consumers reduce meat intake (Nielsen). GreenRoots Kitchen solves this with chef-driven zero-waste plant-based meals using 90% local organic ingredients. We charge \$12.95-\$15.95 for entrée bowls, capturing 1.25% of Portland's \$38M vegan/vegetarian SOM. Year 1 revenue reaches \$780,000 at 60% gross margin with \$390,000 operating expenses. Break-even occurs at \$37,500 monthly revenue (2,586 meals), projected Month 14.

We seek \$350,000: \$250,000 SBA 7(a) loan (10-year term, 7.5% interest) and \$100,000 equity (10% ownership). Funds cover \$120,000 build-out, \$95,000 equipment, \$25,000 inventory, \$30,000 launch marketing, and \$72,000 working capital. This capital enables 180 daily customers by Year 1 end, \$270,000 Year 3 net profit (15% margin), and 1.8x ROI by Year 5.

SECTION 2: COMPANY OVERVIEW

GreenRoots Kitchen operates as an Oregon LLC (formed March 15, 2024) due to liability protection and pass-through taxation. Portland was selected for its 660,000 population with 15% core target market (99,000 residents), #1 US vegan restaurant density (HappyCow), and \$420M PNW SAM. Ownership: Maya Thompson (CEO, 70%), David Chen (CFO, 20%), Jordan Lee (angel investor, 10% non-voting preferred).

Maya Thompson (CEO) grew Farm Spirit's catering revenue 37% YoY to \$850,000 in 2022. David Chen (CFO) managed New Seasons' \$42M regional P&L with 8.2% net margin. Carlos Mendez (Head Chef) reduced Blossoming Lotus food costs 5.3% through seasonal menu engineering.

Date	Milestone	Status	Next Steps
Mar 2024	LLC formation, location lease signed	Complete	Finalize equipment orders
Apr 2024	Health permit secured (\$2,200 fee)	Complete	Begin kitchen build-out
May 2024	Toast POS system installed	Complete	Staff hiring
Jun 2024	Grand opening (target: 80 customers/day)	Pending	Achieve \$15,000 Week 1 revenue
Sep 2024	Launch meal kit subscription	Pending	Secure 50 subscribers at \$65/week
Dec 2024	Break even on EBITDA	Pending	Reach 140 daily customers
Mar 2025	Implement self-order kiosks	Pending	Reduce labor costs 8%
Jun 2025	Expand to second location	Pending	Secure \$500,000 expansion capital

SECTION 3: MARKET ANALYSIS

TAM: \$4.3B US vegan restaurant market (IBISWorld 2023). SAM: \$420M PNW urban centers (Portland, Seattle, Eugene; 9.8% of TAM). SOM: \$38M Portland metro (9.0% of SAM), calculated as 99,000 target customers * \$384 annual spend (SPINS 2023 data).

Primary customers: 25-45yo urbanites earning \$50k-\$120k. 72% order 2-3 plant-based meals weekly (McKinsey). Budget: \$12-\$16/meal. 63% discover via Instagram; 41% prioritize restaurants with compostable packaging (Nielsen).

Market trends: 1. Plant-based food sales grew 27% (2020-2023; SPINS). 2. 42% of millennials/Gen Z pay 15% premium for sustainable practices (McKinsey). 3. Portland vegan restaurant count grew 18% YoY (Oregon Restaurant Assoc). 4. Meal kit subscriptions grew 33% in PNW (Statista).

Segment	Size (\$)	Growth Rate	Our Share Target	Rationale
Core vegans	\$9.5M	12%	8.5%	1.25% SOM capture; highest loyalty (LTV \$1,200)
Vegetarians	\$14.3M	9%	6.2%	Menu expansion from current 42% market share
Flexitarians	\$11.4M	15%	4.8%	Target via "Meatless Monday" promotions
Tourists	\$2.8M	7%	3.1%	Alberta Arts District attracts 1.2M visitors/year

Category	Total Addressable	Serviceable Available	Serviceable Obtainable	Methodology
US Market	\$4.3B	N/A	N/A	IBISWorld 2023 report
PNW Urban	N/A	\$420M	N/A	9.8% of TAM (Portland 52%, Seattle 38%, Eugene 10%)
Portland Metro	N/A	N/A	\$38M	99,000 target customers * \$384 annual spend

SECTION 4: COMPETITIVE ANALYSIS

Direct competitors: Blossoming Lotus (\$1.8M revenue, 12% Portland market share), Homegrown Smoker (\$950k revenue), Harlow (\$720k revenue). Indirect: Sweetgreen (\$420k Portland unit revenue), Cava (\$380k). No competitor offers full zero-waste model; average competitor food cost is 43% vs our 40% target.

Competitive advantages: 1. 90% local sourcing reduces produce costs 12% vs competitors (Oregon Farm Bureau data). 2. Zero-waste model saves \$1,200/month in disposal fees (Portland Metro audit). 3. Chef Carlos Mendez's seasonal menu drives 35% repeat rate (vs industry 22%). 4. Loyalty program achieves 48% redemption rate (vs Sweetgreen's 31%).

Competitor	Revenue Est.	Pricing	Key Strength	Key Weakness	Our Differentiation
Blossoming Lotus	\$1.8M	\$14-\$22	Brand recognition	43% food cost, slow service	20% faster service, 40% food cost
Homegrown Smoker	\$950k	\$11-\$18	Social media reach	Limited health appeal	Nutrient density metrics on menu
Harlow	\$720k	\$10-\$16	Smoothie dominance	No dinner service	Full dinner menu until 8PM
Sweetgreen	\$420k	\$13.50 avg	Scale efficiency	Only 3 vegan options	100% plant-based menu
Cava	\$380k	\$12.95 avg	Chipotle parentage	Animal products in base	No cross-contamination

Strengths	Weaknesses	Opportunities	Threats
90% local sourcing (12% cost advantage)	New brand awareness (0% current recognition)	Portland's 18% YoY vegan restaurant growth	Minimum wage increase to \$18.95/hr by 2025
Chef with 8.7% food cost reduction history	Limited capital (\$350k startup)	Meal kit market 33% PNW growth	3 new vegan concepts launching in 2024
Zero-waste model (\$1,200/month savings)	No delivery infrastructure (Year 1)	Corporate lunch programs (52K target employees)	Organic produce price volatility (+15% 2023)
48% loyalty program redemption rate	Single location risk	Carbon-offset rewards trend (42% demand)	Consumer shift to value dining (2023 recession)

SECTION 5: PRODUCTS & SERVICES

GreenRoots Kitchen serves chef-crafted bowls, burgers, soups, and smoothies using 90% Oregon-sourced organic ingredients. Menu items rotate quarterly (e.g., Q3: Smoked Beet & Kale Salad with hazelnut dressing). All meals include nutrient density scores (e.g., Turmeric Quinoa Bowl: 22g protein, 15g fiber). Meal kits (\$55 avg) include pre-portioned ingredients and QR-code cooking tutorials.

Pricing targets \$14.50 average ticket: bowls at \$12.95-\$15.95 (vs Sweetgreen's \$13.50), burgers at \$13.95 (vs Homegrown's \$14.50). This achieves 60% gross margin (industry benchmark: 55-65% for fast-casual). Premium pricing justified by 90% local sourcing (vs competitors' 65%) and zero-waste certification.

Tier	Price	Features	Target Customer	Expected % Revenue	Gross Margin
Entrée Bowls	\$12.95-\$15.95	Seasonal ingredients, nutrient scores	All segments	58%	62%
Burgers/Sandwiches	\$13.95	House-made patties, gluten-free buns	Flexitarians	22%	58%
Smoothies/Juices	\$6.50-\$8.50	Cold-pressed, functional add-ons	Core vegans	12%	68%
Meal Kits	\$45-\$65	Serves 2-4, compostable packaging	Busy professionals	8%	55%

Metric	Value	Calculation/Notes
Price per unit	\$14.50	Weighted average of all SKUs
COGS per unit	\$5.80	\$14.50 * 40% food cost
Gross Profit per unit	\$8.70	\$14.50 - \$5.80
Gross Margin %	60%	\$8.70 / \$14.50
CAC	\$18.20	(\$1,500 Google Ads + \$1,200 Meta Ads) / 148 customers (2,960 leads * 5% conversion)

LTV	\$218.40	12 visits/year \$14.50 60% margin * 2.1 years avg retention
LTV:CAC	12.0	\$218.40 / \$18.20
Payback Period	3.0 months	CAC / (Avg monthly profit per customer) = \$18.20 / (\$14.50 60% 0.25 visits/day)

SECTION 6: MARKETING & SALES

Go-to-market: Digital channels (Google Ads CPC \$2.40, Meta Ads CPC \$1.80) target "vegan restaurant Portland" (1,900 monthly searches). Community events (farmers' markets, yoga studio partnerships) generate 35% of trial customers. Micro-influencers (5,000-50k followers) drive 22% of new customers at \$15.50 CAC.

Sales cycle: Awareness (digital ads) -> Trial (first-order \$3 discount) -> Conversion (in-store sampling) -> Retention (Root Rewards loyalty). Conversion rate: 5% digital -> 35% in-store trial -> 68% repeat purchase. Sales cycle: 14 days from first ad exposure to second purchase.

Retention: Root Rewards (1 point/\$1 spent) drives 48% redemption rate. "Bring a Friend" referrals yield \$10 CAC (vs \$18.20 digital). Target churn: 4.2% monthly (vs industry 7.1%). Expansion revenue: 22% of customers add meal kits within 6 months.

Channel	Monthly Budget	Expected CAC	E Conversion L Rate	Expected Customers/Month	ROI	
Google Ads	\$1,500	\$12.50	1,200%	60	5.9x	
Meta Ads	\$1,200	\$24.00	800	5.0%	40	3.6x
Micro-influencers	\$800	\$15.50	150	32.0%	48	8.2x
Community events	\$500	\$8.30	120	50.0%	60	14.5x
Total	\$4,000	\$18.20	2,270	9.2%	208	6.7x

Month	Google Ads	Social Media	Content/SEO	Events	Other	Total	Expected Leads	Expected Customers
1	\$1,500	\$1,200	\$300	\$500	\$500	\$4,000	2,270	208
2	\$1,500	\$1,200	\$300	\$500	\$300	\$3,800	2,150	197
3	\$1,500	\$1,200	\$300	\$500	\$200	\$3,700	2,090	191
4	\$1,500	\$1,200	\$300	\$500	\$100	\$3,600	2,030	185
5	\$1,500	\$1,200	\$300	\$400	\$100	\$3,500	1,970	180
6	\$1,500	\$1,200	\$300	\$400	\$100	\$3,500	1,970	180
7	\$1,500	\$1,200	\$300	\$300	\$100	\$3,400	1,910	175
8	\$1,500	\$1,200	\$300	\$300	\$100	\$3,400	1,910	175
9	\$1,500	\$1,200	\$300	\$300	\$100	\$3,400	1,910	175
10	\$1,500	\$1,200	\$300	\$200	\$100	\$3,300	1,850	170
11	\$1,500	\$1,200	\$300	\$200	\$100	\$3,300	1,850	170
12	\$1,500	\$1,200	\$300	\$200	\$100	\$3,300	1,850	170

SECTION 7: OPERATIONS

Daily operations: 10AM-8PM service with 3 shifts. Peak capacity: 220 meals/hour (60-seat dining + 100 pickup/delivery). Inventory turns 8.7x monthly (vs industry 7.2x) via BinWise Pro tracking. 85% menu items prepped in-house during off-peak hours. Online orders (30% of sales) fulfilled via Toast integration with DoorDash/Uber Eats.

Key vendors: Produce from Portland Farmers Market Co-op (\$8,200/month, 30-day terms). Dry goods from UNFI (\$3,500/month, net 15). Packaging from Eco-Products Inc. (\$1,200/month). Backup suppliers: Organically Grown Co. (produce), KeHE Distributors (dry goods).

Vendor/Supplier	Service	Monthly Cost	Contract Terms	Backup Option
Portland Farmers Market Co-op	Produce	\$8,200	Month-to-month	Organically Grown Co.
UNFI	Dry goods	\$3,500	Net 15	KeHE Distributors
Eco-Products Inc.	Packaging	\$1,200	Annual contract	World Centric
Stumptown Coffee	Coffee	\$900	Net 30	Heart Coffee Roasters
Portland Metro Waste	Composting	\$450	Monthly	Rumpke Waste

Tool	Purpose	Monthly Cost	Users	Alternatives Considered
Toast	POS/Inventory	\$399	12	Square (\$429, higher fees)
BinWise Pro	Inventory mgmt	\$199	3	MarketMan (\$249, slower)
7shifts	Scheduling	\$129	3	Homebase (\$99, no forecasting)
Mailchimp	Email marketing	\$149	2	Klaviyo (\$199, overkill)
QuickBooks Online	Accounting	\$89	2	Xero (\$79, no SBA reporting)

SECTION 8: MANAGEMENT TEAM

12 FTE structure: CEO (1), CFO (1), Head Chef (1), Director of Ops (1), shift leads (2), line cooks (4), prep cooks (3), cashiers (2), dishwasher (1). Salary philosophy: 30% above Portland minimum wage (\$18.95/hr) with profit-sharing Year 2+. Key salaries: Head Chef \$62,000, Shift Leads \$48,000, Line Cooks \$41,000.

Advisory board: Sarah Jenkins (ex-Chipotle supply chain VP, 0.5% equity), Mark Reynolds (SBA lender, 0.3% equity). Compensation: \$1,500/month stipend + equity.

Month	Role	Salary	Priority	Source	Onboarding Time
1	Head Chef	\$62,000	High	Internal referral	2 weeks
1	Shift Leads (2)	\$48,000	High	Culinary schools	3 weeks
2	Line Cooks (4)	\$41,000	High	Job fairs	4 weeks
2	Cashiers (2)	\$36,000	Medium	Indeed	2 weeks
3	Prep Cooks (3)	\$38,000	Medium	Craigslist	3 weeks
4	Dishwasher	\$34,000	Low	Walk-ins	1 week

SECTION 9: FINANCIAL PLAN

Key assumptions: Month 1-3: 100 customers/day -> Month 4-6: 140 -> Month 7-12: 180. Avg ticket \$14.50. Monthly churn 4.2%. COGS 40% of revenue. Marketing spend \$4,000/month declining to \$3,300. Payroll \$22,200/month (12 FTEs at \$18.50/hr avg + 20% benefits).

Revenue model: 70% dine-in, 30% online orders. Growth drivers: Loyalty program (48% redemption), corporate lunch programs (target 5 accounts by Month 6 at \$1,200/month each), meal kits (50 subscribers by Month 9 at \$65/week).

Cost structure: 65% variable (COGS, delivery fees), 35% fixed (rent, payroll). Fixed costs \$22,500/month. Variable costs scale at 40% of revenue. Labor costs optimized via 7shifts scheduling (target 28% labor cost by Year 2).

Funding: \$350,000 total. \$250,000 SBA loan (7.5% interest, 10-year term), \$100,000 equity. Funds allocated: Build-out 34.3%, Equipment 27.1%, Inventory 7.1%, Marketing 8.6%, Working capital 20.6%. Provides 14 months runway to profitability.

Category	Item	Cost	Notes
Legal/Formation	LLC filing, operating agreement	\$1,500	Oregon Secretary of State fees
Licenses/Permits	Health department business, signage	\$8,000	Portland city fees
Equipment	6-burner stove	\$1,000	Used, 5-year life
Equipment	Convection ovens (2)	\$24,000	New, 7-year life
Equipment	Walk-in cooler	\$32,000	Lease-to-own
Equipment	POS hardware	\$8,500	Toast system

Equipment	Furniture	\$12,500	Bamboo tables, recycled chairs
Technology	Website development	\$4,200	Shopify, integrations
Initial Inventory	Food supplies (first month)	\$18,500	Based on menu COGS
Initial Inventory	Packaging	\$6,500	30-day stock
Marketing Launch	Pre-opening campaign	\$8,000	Digital ads, events
Working Capital	3 months operating expenses	\$72,000	\$24,000 * 3
Insurance	Annual general liability	\$12,000	\$1M coverage
Professional Fees	Legal & Accounting	\$2,800	SBA documents
Contingency (10%)	Unplanned costs	\$5,000	10% of total
TOTAL		\$350,000	

Category	TOTAL	Monthly Cost	Annual Cost	Notes
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Rent	Fixed \$3,500	\$42,000	2,200 sq ft @ \$19/sq ft
Payroll	Fixed \$12,200	\$266,400	12 FTEs + 20% benefits
Benefits	Fixed \$3,720	\$44,640	16.7% of payroll
Utilities	Fixed \$1,200	\$14,400	Electric, gas, water
Marketing	Fixed \$3,300	\$39,600	Months 7-12 average
Insurance	Fixed \$1,000	\$12,000	General liability
Loan repayment	Fixed \$2,400	\$28,800	SBA 7(a) principal + interest
Software	Fixed \$965	\$11,580	Toast, BinWise, 7shifts etc
COGS	Variable 40% of revenue	40% of revenue	Food, packaging, delivery fees
Supplies	Variable 2% of revenue	2% of revenue	Cleaning, paper goods
Delivery fees	Variable 3% of revenue	3% of revenue	DoorDash, Eats commissions
Fixed Total	\$38,085	\$457,020	

Total Cash In	\$52,200	\$55,680	\$59,160	\$82,360	\$87,302	\$92,244	\$118,020	\$125,101	\$132,182	\$143,757	\$153,820	\$163,883
Cash Out	\$129,400	\$66,360	\$67,916	\$79,500	\$82,440	\$83,835	\$85,220	\$85,220	\$85,220	\$85,120	\$85,120	\$85,120
COGS Payments	\$20,880	\$22,272	\$23,664	\$32,944	\$34,921	\$36,898	\$47,208	\$50,040	\$52,873	\$57,503	\$61,528	\$65,553
OpEx Payments	\$37,183	\$36,671	\$36,835	\$36,671	\$36,535	\$36,535	\$36,535	\$36,535	\$36,535	\$36,435	\$36,435	\$36,435
CapEx	\$72,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Debt Service	\$2,400	\$2,400	\$2,400	\$2,400	\$2,400	\$2,400	\$2,400	\$2,400	\$2,400	\$2,400	\$2,400	\$2,400
Taxes	\$0	\$0	\$0	\$1,321	\$2,091	\$2,836	\$6,732	\$7,803	\$8,863	\$10,644	\$12,143	\$13,631
Total Cash Out	\$132,463	\$61,343	\$62,900	\$73,336	\$75,947	\$78,669	\$93,875	\$97,778	\$101,671	\$107,982	\$112,506	\$117,019
Net Cash Flow	-\$80,263	-\$5,663	-\$3,740	\$9,024	\$11,355	\$13,575	\$24,145	\$27,323	\$30,511	\$35,775	\$41,314	\$46,864
Ending Cash	\$267,340	\$245,426	\$227,920	\$230,780	\$235,948	\$243,257	\$261,457	\$282,456	\$306,049	\$334,722	\$367,150	\$405,150

Metric	Y1	Y2 Q1	Y2 Q2	Y2 Q3	Y2 Q4	Y3 Q1	Y3 Q2	Y3 Q3	Y3 Q4	Y3 Total
Revenue	\$1,164,310	\$340,000	\$365,000	\$390,000	\$420,000	\$450,000	\$480,000	\$510,000	\$540,000	\$1,980,000
COGS	\$465,724	\$136,000	\$146,000	\$156,000	\$168,000	\$180,000	\$192,000	\$204,000	\$216,000	\$792,000
Gross Profit	\$698,586	\$204,000	\$219,000	\$234,000	\$252,000	\$270,000	\$288,000	\$306,000	\$324,000	\$1,188,000
OpEx	\$480,800	\$165,000	\$170,000	\$175,000	\$180,000	\$185,000	\$190,000	\$195,000	\$200,000	\$770,000
EBITDA	\$217,786	\$39,000	\$49,000	\$59,000	\$72,000	\$85,000	\$98,000	\$111,000	\$124,000	\$418,000
Net Income	\$118,206	\$18,500	\$26,500	\$34,500	\$45,000	\$53,500	\$65,000	\$76,500	\$88,000	\$283,500
Ending Cash	\$405,150	\$455,650	\$525,150	\$609,650	\$714,650	\$825,150	\$950,150	\$1,085,150	\$1,230,150	\$1,230,150

Metric	Value	Calculation
Monthly Fixed Costs	\$38,085	From OpEx table
Variable Cost per Unit	\$6.53	\$14.50 * 45% (COGS + variable OpEx)

Price per Unit	\$14.50	Average ticket
Contribution Margin per Unit	\$7.97	\$14.50 - \$6.53
Contribution Margin %	55%	\$7.97 / \$14.50
Break-Even Units per Month	4,778	\$38,085 / \$7.97
Break-Even Revenue per Month	\$69,281	4,778 * \$14.50
Expected Break-Even Month	Month 14	Q2 Year 2 per cash flow projection
Safety Margin	26.5%	(\$118,020 Month 7 revenue - \$69,281) / \$118,020

Metric	Y1	Y2	Y3	Industry Benchmark
Gross Margin %	60.0%	60.0%	60.0%	55-65%
Operating Margin %	10.2%	12.5%	15.0%	8-12%
Net Profit Margin %	10.2%	12.5%	14.3%	5-10%
Current Ratio	1.85	2.10	2.35	1.5-2.0
Quick Ratio	1.65	1.90	2.10	1.0-1.5
CAC Payback Period	3.0 months	2.8 months	2.5 months	6-18 months
LTV:CAC Ratio	12.0	13.5	15.0	3:1
Monthly Burn Rate (Y1)	\$28,500	N/A	N/A	N/A
Runway (months)	12.3	N/A	N/A	N/A

SECTION 10: RISK ANALYSIS

Top risks: 1. Supply chain disruption (Probability 4, Impact 5): Crop failure could halt 30% of menu items. 2. Labor cost inflation (Probability 5, Impact 4): Oregon minimum wage hits \$18.95/hr by 2025. 3. Market saturation (Probability 4, Impact 3): 3 new vegan concepts launching in 2024. 4. Consumer shift to value dining (Probability 3, Impact 4): 2023 recession reduces discretionary spend.

Mitigation: 1. Maintain 4 backup suppliers; diversify across OR/WA farms. 2. Implement self-order kiosks by Month 12 (reduces labor costs 8%). 3. Differentiate via zero-waste certification and chef-driven menu (85% items prepped in-house). 4. Introduce \$9.95 "Essentials" menu line by Month 6.

Risk	Probability (1-5)	Impact (1-5)	Risk Score	Mitigation Strategy	Contingency Plan	Owner
Supply chain disruption	4	5	20	4 backup suppliers; 10% inventory buffer	Activate menu substitution protocol	Head Chef
Labor cost inflation	5	4	20	Kiosks by Month 12; cross-train staff	Negotiate with UNFI for labor-cost-indexed pricing	CFO
Market saturation	4	3	12	Zero-waste certification; loyalty program	Launch corporate lunch program	CEO
Consumer value shift	3	4	12	\$9.95 Essentials menu line	Reduce portion sizes 10% (no price change)	Head Chef
SBA loan denial	2	5	10	Secure personal collateral; USDA grant app	Reduce build-out scope by \$50k	CFO
Food safety incident	2	5	10	Daily ServSafe checklists; third-party audits	Activate crisis PR protocol	Director Ops
Minimum wage increase	5	3	15	7shifts scheduling optimization	Reduce hours to 11AM-7PM	Director Ops
Organic produce inflation	4	3	12	Forward contracts with 3 farms	Shift 15% to conventional organic	Head Chef

SECTION 11: IMPLEMENTATION TIMELINE

Key Year 1 priorities: Achieve 180 daily customers by Month 12, hit \$69,281 monthly break-even by Month 14, and secure 5 corporate lunch contracts. Critical path: Kitchen build-out completion (Month 1), staff training (Month 2), and loyalty program launch (Month 3). Dependencies: SBA loan approval (Month 1), health permit (Month 1), and POS integration (Month 2).

Month	Milestone	Deliverables	Resources Needed	Success Metric	Owner
1	Kitchen build-out completion	Full commercial kitchen operational	\$120,000 build-out budget	Pass health inspection	CFO
1	SBA loan funding	\$250,000 deposited	Personal collateral documentation	Funds received	CFO
2	Staff hiring complete	12 FTEs trained	\$15,000 recruitment budget	100% ServSafe certified	CEO
3	Grand opening	First customer served	\$30,000 marketing budget	80 customers/day Month 1	CEO
3	Loyalty program launch	Root Rewards app live	\$8,000 development cost	25% sign-up rate	Director Ops
4	First corporate contract	50-meal weekly order	2 sales staff hours/week	\$1,200 monthly revenue	CEO
6	Meal kit subscription	50 subscribers	\$5,000 packaging inventory	\$2,750 weekly revenue	Head Chef
6	Break even on EBITDA	Positive monthly EBITDA	140 daily customers	\$9,216 Month 4 EBITDA	CFO
9	Zero-waste certification	Portland Metro certification	\$2,000 audit fee	95% waste diversion rate	Director Ops
12	Self-order kiosks	2 kiosks installed	\$8,500 hardware cost	8% labor cost reduction	CFO
12	Year 1 revenue target	\$1,164,310 revenue	180 daily customers	100% of projection	CEO

14	Profitability	Positive net income	200 daily customers	\$20,200 Month 7 net income	CFO
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