

Building a Steakhouse Enterprise: A Detailed Sample Plan

Iron Oak Steakhouse, LLC (Texas LLC formed March 15, 2025) operates a 140-seat premium steakhouse in downtown Austin targeting professionals earning \$120K+ with \$95 average checks. We source 100% Texas grass-fed beef dry-aged 21-35 days onsite, projecting \$2.1M Year 1 revenue at 71% gross margin. James Callahan (ex-Ruth's Chris GM managing \$4.2M units) and Elena Ruiz (ex-Emmer & Rye chef) founded the company.

SECTION 1: EXECUTIVE SUMMARY

Austin steakhouses lose \$1.2M annually per location due to undifferentiated menus and opaque sourcing (Technomic 2023). Iron Oak solves this with USDA Prime beef dry-aged onsite using Texas ranches' blockchain-tracked supply chain. We charge \$54 for 16oz ribeyes (12% below Perry's comparable cut) while maintaining 32% food cost through direct ranch contracts. Year 1 revenue: \$2.1M (4,200 monthly covers at \$95 avg check), 71% gross margin, 5% net margin. Break-even at 2,209 monthly covers by Month 9.

We seek \$1.4M: \$900k equity (64.3% of total) and \$500k SBA 7(a) loan (35.7%). Funds deploy as: \$650k leasehold improvements (46.4%), \$320k equipment (22.9%), \$130k 6-month reserve (9.3%). This capital funds buildout completion by April 2025, achieves 35% repeat rate by Month 18, and generates \$226.8k net profit in Year 3 (7.7% margin). Investor ROI: 22% IRR by Year 5 exit at 8x EBITDA.

SECTION 2: COMPANY OVERVIEW

Texas LLC chosen for liability protection and pass-through taxation. Location at 401 Congress Ave (downtown Austin) selected for 14.2M annual foot traffic (Second Street District Authority) and proximity to 18,500 tech workers within 0.5 miles (Austin Chamber of Commerce). Ownership: Callahan 60%, Ruiz 25%, Lin 15%. Formation date March 15, 2025.

Callahan managed Ruth's Chris Houston (\$4.2M annual revenue) to 14% EBITDA margin through labor scheduling reducing payroll 8%. Ruiz developed Emmer & Rye's menu driving 4.8-star Yelp rating with \$115 avg check. Thompson (Loro ops manager) scaled throughput to 420 covers/night with 22% repeat rate.

Date	Milestone	Status	Next Steps
Mar 2025	LLC formation	Complete	Secure liquor license
Apr 2025	Buildout completion	In progress	Staff hiring
May 15, 2025	Soft opening	Planned	Train 25 staff
Jun 1, 2025	Grand opening	Planned	Achieve 2,800 monthly covers
Oct 2025	Launch brunch	Planned	Source 3 local bakeries
Mar 2026	35% repeat rate	Planned	Expand loyalty program

SECTION 3: MARKET ANALYSIS

TAM: \$22B US upscale steakhouse segment (IBISWorld 2023). SAM: \$180M Texas market (1.2% of TAM). SOM: \$2.4M Austin addressable (1.3% of SAM), calculated as: 140 seats x 25 operating days x 1.2 turns x \$95 avg check x 12 months = \$4.79M theoretical capacity, adjusted to 50% utilization Year 1 per Austin startup benchmarks (Eater Austin).

Primary customers: 30-55yo professionals earning \$120K+ (38% of Austin households), spending \$85-\$120 per dinner. 62% book via OpenTable (2024 Resy data), 41% visit 3+ times/year. Secondary: Tourists spending 22% more than locals during SXSW/ACL (Austin CVB).

Segment	Size (\$)	Growth Rate	Our Target Share	Rationale
Affluent Professionals	1.1M	4.1%	0.22%	18,500 within 0.5 miles; 35% capture of target demo
Culinary Tourists	620K	6.3%	0.15%	28M annual visitors; 0.05% conversion
Corporate Diners	480K	3.8%	0.31%	12 major tech HQs; 15% capture of dining budgets
Special Occasion	200K	2.9%	0.25%	12% of Austin weddings/events

Category	Total Addressable	Serviceable Available	Serviceable Obtainable	Methodology
US Steakhouses	\$22B	\$180M	\$2.4M	TAM: IBISWorld; SAM: Texas Restaurant Assoc; SOM: (140 seats x 25 days x 1.2 turns x \$95) x 50% Year 1 utilization

SECTION 4: COMPETITIVE ANALYSIS

Direct competitors: Perry's (\$4.1M Austin revenue, 18% market share), Sullivan's (\$2.9M, 13% share). Both use Midwestern beef with 38% food costs. Perry's charges \$62 for 16oz ribeye (15% premium vs us) but lacks dry-aging transparency. Odd Duck (farm-to-table) averages \$88 checks but no steak focus (28% steak dishes).

Competitive advantages: 1) Onsite dry-aging room (34F/85% humidity per USDA) cuts aging costs 18% vs offsite (\$4.20/lb savings). 2) 44 Farms contract at \$7.80/lb (vs industry \$8.50) via 12-month fixed pricing. 3) Toast POS integration reduces table turnover time to 58 minutes (vs 72 industry avg) through digital ordering.

Competitor	Revenue Est.	Pricing	Key Strength	Key Weakness	Our Differentiation
Perry's	\$4.1M	\$62 ribeye	Brand recognition	38% food cost; no TX sourcing	\$54 ribeye; 100% TX beef; 32% food cost
Sullivan's	\$2.9M	\$59 ribeye	Corporate contracts	Impersonal service (3.9 Yelp)	CRM tracks steak doneness; 4.7+ target
Odd Duck	\$1.8M	\$48 ribeye	Local sourcing	No steak expertise (28% steak dishes)	Dedicated steak menu; dry-aging room
Jeffrey's	\$3.3M	\$72 ribeye	Luxury ambiance	85-seat capacity; 28-day wait	140 seats; same-day reservations

Strengths	Weaknesses	Opportunities	Threats
Onsite dry-aging (18% cost savings)	High startup costs (\$1.4M)	SXSW/F1 events (22% revenue bump)	Beef price volatility (15% swing)
44 Farms fixed-price contract	Unproven brand (Year 1)	Tech corporate dining programs	Labor shortages (25% turnover)
Toast POS efficiency (58-min turnover)	Limited private dining (10 seats)	Brunch expansion (Month 4)	New competitors (2/yr in Austin)
Experienced leadership team	Dependent on 1 beef supplier	Hotel concierge partnerships	Economic downturn (10% check drop)

SECTION 5: PRODUCTS & SERVICES

We serve USDA Prime beef dry-aged 21-35 days onsite in climate-controlled glass room (34F/85% humidity), cooked over Texas oak at 1,200F. Each steak includes ranch provenance via QR code (e.g., "44 Farms Lot #A227: 28-day dry-aged, grain-finished"). Appetizers use Johnson's Backyard Garden produce delivered daily at 5AM. Bar features 20+ bourbons with local Austin distilleries (e.g., Treaty Oak).

Pricing set at 12% below Perry's for comparable items to drive trial while maintaining 32% food cost. Ribeye at \$54 (vs Perry's \$62) achieves \$36.72 food cost (\$7.80/lb x 1.25 yield x 16oz). Beverage pricing at 22% cost (vs 18% industry avg) funds premium spirit selection. Private dining minimums (\$1,500 for 10-20 guests) generate 8% higher margins.

Tier	Price	Features	Target Customer	% Revenue	Gross Margin
Steaks	\$48-\$115	Dry-aged 21-35 days; TX ranches	Primary	58%	72%
Appetizers/Sides	\$14-\$18	Daily local produce; house-made	All	22%	85%
Cocktails	\$14-\$16	TX spirits; house infusions	Secondary	14%	78%
Wine	\$12-\$22/glass	70% American vineyards	Tertiary	6%	70%

Metric	Value	Calculation/Notes
Avg check	\$95	(58% x \$75 steak + 22% x \$16 apps + 20% bev)
COGS per cover	\$27.55	(70% food x \$95 x 32%) + (30% bev x \$95 x 22%)
Gross profit/cover	\$67.45	\$95 - \$27.55
Gross margin	71%	\$67.45 / \$95
CAC	\$28.50	\$60k annual marketing / 2,100 new customers

LTV	\$285	$(\$95 \times 35\% \text{ repeat rate} \times 8.5 \text{ visits}) \times 71\% \text{ margin}$
LTV:CAC	10.0	$\$285 / \28.50
Payback period	1.2 months	$\text{CAC} / (\$95 \times 71\% \times 35\% \text{ repeat rate})$

SECTION 6: MARKETING & SALES

Primary channel: Google Ads targeting "best steakhouse Austin" (1,900 monthly searches, \$2.50 CPC). Secondary: Meta ads targeting 30-55yo, \$100K+ income within 10 miles (250k people). Pre-launch: 10 influencer dinners (5k followers avg) generating 1,200 reservation leads at \$12.50 CAC. Conversion rate: 28% website-to-reservation (OpenTable benchmark).

Sales cycle: 3.2-day average from reservation to visit. Hosts convert 68% of waitlisted guests via text alerts. Servers upsell appetizers to 42% of tables (vs 31% industry avg) through trained prompts ("Bone marrow pairs perfectly with your ribeye"). 72-hour post-visit email sequence recaptures 18% of lapsed guests.

Retention: "Iron Oak Circle" loyalty program offers 10% dining credits (redeemed at 22% rate), birthday meals (37% redemption), and priority reservations. CRM tracks 12 guest preferences (e.g., "medium-rare filet, aisle table"). Post-visit surveys with \$10 credit yield 41% response rate and 0.8-point Yelp score increase.

Channel	Monthly Budget	CAC	L	Conv. Rate	Customers/Mo	ROI	
Google Ads	\$3,000	\$25.00	1,200	28%	336	8.3x	
Meta Ads	\$2,500	\$31.25	800	28%	224	6.6x	
OpenTable	\$1,200	\$17.14	70	100%	70	11.1x	
Corporate Programs	\$0	\$0	30	100%	30	14.2x	
Total	\$6,700	\$28.50	2,100	28%	660	9.5x	

Month	Google	Meta	SEO/Content	Events	Other	Total	Leads	Customers
1	\$3,000	\$2,500	\$500	\$1,500	\$500	\$8,000	1,900	532
2	\$3,000	\$2,500	\$500	\$1,000	\$500	\$7,500	1,800	504
3	\$3,000	\$2,500	\$500	\$500	\$500	\$7,000	1,700	476
4-12	\$3,000	\$2,500	\$500	\$0	\$500	\$6,500	1,600	448
Year Total	\$36,000	\$30,000	\$6,000	\$6,000	\$6,000	\$84,000	19,800	5,544

SECTION 7: OPERATIONS

Daily workflow: 2AM - Beef inventory scan; 5AM - Produce delivery; 8AM - Dry-aging room humidity/temp log; 10AM - Staff briefing; 5PM - Service (peak 8-9PM); 11PM - Closing audit. Kitchen capacity: 120 covers/hour (Vulcan ranges + Rational combi oven). Table turnover: 58 minutes (Toast POS data). Waste tracking via MarketMan shows 1.8% food waste (vs 4.2% industry avg).

Key supplier: 44 Farms (beef) at \$7.80/lb fixed price for 12 months (3% annual cap). Backup: Broken Arrow Ranch at \$8.10/lb. Republic National Distributing (beverages) provides 2% prompt payment discount. Toast POS (\$129/month/station) integrates with OpenTable, QuickBooks, and MarketMan.

Vendor	Service	Monthly Cost	Contract Terms	Backup Option
44 Farms	Beef	\$21,000	12-month fixed price; 3% annual cap	Broken Arrow Ranch
Johnson's Backyard Garden	Produce	\$4,200	Month-to-month; 5% discount for 95%+ utilization	Texas Farmers' Market
Republic National	Alcohol	\$18,500	Net 30; 2% discount for payment in 10 days	Empire Distributors
US Foods	Dry goods	\$3,800	Net 15; 1.5% rebate at \$50k/month	Reyes Holdings

Tool	Purpose	Monthly Cost	Users	Alternatives
Toast	POS/Inventory	\$1,290	25	Micros (rejected: \$2,100/mo)
OpenTable/Resy	Reservations	\$850	2	SevenRooms (rejected: \$1,050/mo)
MarketMan	Inventory Mgmt	\$350	5	BinWise (rejected: \$499/mo)
QuickBooks Online	Accounting	\$150	3	Xero (rejected: \$35/mo but no SBA loan integration)

SECTION 8: MANAGEMENT TEAM

25 full-time staff: 16 FOH, 9 BOH. Salary ranges: Servers \$18/hr + tips (vs \$15 market avg), chefs \$22-\$28/hr. Benefits: \$250/month health stipend after 90 days, 401(k) match at 3% after 1 year. No equity grants; profit-sharing at 5% of EBITDA distributed quarterly.

Advisory board: David Chen (ex-CFO Ruth's Chris, 20+ steakhouse rollouts), Maria Lopez (Texas Restaurant Assoc VP). Compensation: \$2,500/month retainer + 0.5% equity vesting over 4 years.

Month	Role	Salary	Priority	Source	Onboarding
Mar 2025	Executive Chef	\$84,000	High	Internal (Ruiz)	Immediate
Apr 2025	GM	\$78,000	High	Indeed	30 days
Apr 2025	5 Line Cooks	\$48,000	High	ACC Culinary Program	14 days
May 2025	12 Servers	\$38,400	High	Craigslist	7 days
Jun 2025	Marketing Dir	\$72,000	Medium	LinkedIn	30 days

SECTION 9: FINANCIAL PLAN

Key assumptions: Month 1 revenue \$120k (57% capacity), growing 5% monthly to \$200k by Month 12. Covers: 1,263 Month 1 to 2,105 Month 12. Food cost 32%, beverage 22%. Payroll fixed at \$68k/month until Month 7, then scales to \$72k. Marketing \$7k/month. SBA loan payment: \$3,500/month principal + \$2,917 interest (7% fixed).

Revenue drivers: 660 new customers/month (from marketing), 35% repeat rate by Month 18. Corporate programs add 30 covers/week at \$105 avg check. Private dining contributes 8% of revenue. Beverage sales grow to 33% of revenue by Year 3 through cocktail program expansion.

Cost structure: 58% fixed costs (rent, payroll base, loan payment), 42% variable (COGS, hourly labor, marketing). Fixed costs decrease to 52% by Year 3 as revenue grows. Variable costs scale linearly with covers (COGS 29%, labor 12% per cover).

Funding: \$1.4M provides 18 months runway. \$130k reserve covers 6 months of \$21.7k net cash burn (Months 1-6). Milestones funded: Buildout completion (Month 2), 2,800 covers (Month 3), 35% repeat rate (Month 18).

Category	Item	Cost	Notes
Leasehold Improvements	Kitchen buildout	\$380,000	hood system, gas lines
Leasehold Improvements	Dry-aging room	\$120,000	enclosure, climate control
Leasehold Improvements	Bar build	\$95,000	wood, refrigeration
Leasehold Improvements	HVAC	\$55,000	code compliance
Equipment	Vulcan ranges	\$85,200	60" charbroilers
Equipment	True refrigeration	\$72,000	prep coolers

Equipment					Ratio combi unit oven	\$62,500
Equipment					Disht 120-rack	\$45,000
Equipment					POS hardware terminals, printers	\$35,000
Furniture					Table walnut tops	\$85,000
Furniture					Light artists	\$85,000
Initial Inventory					Food weeks supply	\$65,200
Pre-Opening					Marketing events, photos	\$50,000
Legal					Licenses health permits	\$20,000
Reserve					6-month operating 6 months	\$13,200
Total						\$1,400,000

Category			T. M Annual Cost		Notes
Rent			Fixed \$28,000,000		NNN lease

Payroll	Fixed	\$68,000	\$81,250 off; 20% benefits
COGS	Variable	\$60,900,800	29% of \$210k avg revenue
Marketing	Fixed	\$7,000,000	
SBA Loan	Fixed	\$6,317,000	\$3,500 principal + \$2,917 interest
Insurance	Fixed	\$1,500,000	General liability, workers' comp
Utilities	Variable	\$4,250,400	Gas-heavy kitchen
Repairs	Variable	\$1,250,000	
POS/Software	Fixed	\$2,630,680	Toast, OpenTable, MarketMan
Accounting	Fixed	\$1,350,000	BDO USA
Fixed Total		\$117,206,484	
Variable Total		\$66,796,200	
Combined Total		\$184,002,684	

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Rent	\$28,000	\$28,000	\$28,000	\$28,000	\$28,000	\$28,000	\$28,000	\$28,000	\$28,000	\$28,000	\$28,000	\$28,000	\$336,000
Loan Payment	\$6,417	\$6,417	\$6,417	\$6,417	\$6,417	\$6,417	\$6,417	\$6,417	\$6,417	\$6,417	\$6,417	\$6,417	\$77,000
Other OpEx	\$16,383	\$15,883	\$15,383	\$14,883	\$14,883	\$14,883	\$14,883	\$14,883	\$14,883	\$14,883	\$14,883	\$14,883	\$178,600
Total OpEx	\$126,800	\$125,800	\$124,800	\$123,800	\$123,800	\$123,800	\$127,800	\$127,800	\$127,800	\$127,800	\$127,800	\$127,800	\$1,515,600
EBITDA	(\$41,600)	(\$27,820)	(\$12,123)	\$5,779	\$25,215	\$47,568	\$57,277	\$72,083	\$88,074	\$105,344	\$123,996	\$144,139	\$409,303
Depreciation	\$10,833	\$10,833	\$10,833	\$10,833	\$10,833	\$10,833	\$10,833	\$10,833	\$10,833	\$10,833	\$10,833	\$10,833	\$130,000
EBIT	(\$52,433)	(\$38,653)	(\$22,956)	(\$5,054)	\$14,382	\$36,735	\$46,444	\$61,250	\$77,241	\$94,511	\$113,163	\$133,306	\$279,303
Interest	\$2,917	\$2,917	\$2,917	\$2,917	\$2,917	\$2,917	\$2,917	\$2,917	\$2,917	\$2,917	\$2,917	\$2,917	\$35,000
Taxes (25%)	\$0	\$0	\$0	\$0	\$2,866	\$8,455	\$10,882	\$14,583	\$18,581	\$22,892	\$27,561	\$32,559	\$128,336
Net Income	(\$55,350)	(\$41,570)	(\$25,873)	(\$7,971)	\$8,651	\$25,363	\$32,645	\$43,750	\$55,743	\$68,702	\$82,685	\$97,830	\$105,967

Line Item	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12	
Beginning Cash	\$1,271,014	\$1,271,014	\$1,173,080	\$1,147,207	\$1,139,236	\$1,147,887	\$1,180,532	\$1,224,282	\$1,279,985	\$1,348,687	\$1,427,389	\$1,510,074	
Cash In	\$109,900	\$109,900	\$182,505	\$209,881	\$241,363	\$260,672	\$281,526	\$304,048	\$328,372	\$354,642	\$383,013		
Funding	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
Total Cash In	\$109,900	\$109,900	\$182,505	\$209,881	\$241,363	\$260,672	\$281,526	\$304,048	\$328,372	\$354,642	\$383,013		
Cash Out	\$156,350	\$156,350	\$161,573	\$174,526	\$201,230	\$216,000	\$228,027	\$237,782	\$258,245	\$280,029	\$306,309	\$332,184	
Total Cash Out	\$156,350	\$156,350	\$174,526	\$201,230	\$216,000	\$228,027	\$237,782	\$258,245	\$280,029	\$306,309	\$332,184		
Net Cash Flow	(\$46,450)	(\$46,450)	\$7,979	\$8,651	\$25,363	\$32,645	\$43,744	\$45,803	\$48,343	\$48,333	\$50,829		
Ending Cash	\$1,224,564	\$1,178,114	\$1,186,093	\$1,194,744	\$1,219,107	\$1,251,752	\$1,295,496	\$1,341,299	\$1,390,642	\$1,441,985	\$1,500,814	\$1,560,903	

Metric	Y1	Y2 Q1	Y2 Q2	Y2 Q3	Y2 Q4	Y3 Q1	Y3 Q2	Y3 Q3	Y3 Q4	Y3 Total
Revenue	\$2,711,122	\$813,337	\$853,999	\$896,699	\$941,534	\$1,035,687	\$1,087,471	\$1,141,845	\$1,198,937	\$4,463,944
COGS	\$786,219	\$235,868	\$247,660	\$259,043	\$271,045	\$299,349	\$313,279	\$327,935	\$343,328	\$1,283,899
Gross Profit	\$1,924,903	\$577,469	\$606,339	\$637,656	\$670,489	\$736,338	\$774,192	\$813,910	\$855,609	\$3,179,044

OpEx	\$1,515,600	\$454,680	\$477,414	\$501,285	\$526,349	\$580,037	\$609,039	\$639,491	\$671,466	\$2,500,030
EBITDA	\$409,303	\$122,789	\$128,925	\$136,371	\$144,140	\$156,301	\$165,153	\$174,419	\$184,143	\$679,016
Net Income	\$105,967	\$31,795	\$33,391	\$35,456	\$37,548	\$40,538	\$42,939	\$45,361	\$47,829	\$176,668
Ending Cash	\$1,560,903	\$1,654,693	\$1,753,084	\$1,858,540	\$1,972,088	\$2,112,626	\$2,257,565	\$2,407,926	\$2,563,755	

Metric	Value	Calculation
Monthly Fixed Costs	\$117,207	Rent \$28k + Payroll \$68k + Loan \$6.4k + Marketing \$7k + Other \$7.8k
Variable Cost per Cover	\$27.55	COGS \$27.55 (29% of \$95)
Price per Cover	\$95	
Contribution Margin per Cover	\$67.45	\$95 - \$27.55
Contribution Margin %	71%	\$67.45 / \$95
Break-Even Covers/Mo	1,738	\$117,207 / \$67.45

Break-Even Revenue/Mo	\$165,110	1,738 x \$95
Expected Break-Even Month	Month 5	Month 5 revenue \$209,883 > \$165,110
Safety Margin	21.3%	$(\$209,883 - \$165,110) / \$209,883$

Metric	Y1	Y2	Y3	Industry Benchmark
Gross Margin %	71.0%	71.0%	71.0%	72% (steakhouses)
Operating Margin %	4.0%	5.5%	7.4%	7.8% (Year 3)
Net Profit Margin %	3.9%	4.8%	7.0%	7.6% (mature)
Current Ratio	1.8	2.12	3.15+	1.5+ healthy
CAC Payback	1.2 mo	1.1 mo	1.03 mo	1.6 mo acceptable
LTV:CAC	10.0	10.9	12.3	10.0+ strong
Monthly Burn (Y1)	\$21,667			
Runway (Y1)	18 mo			

SECTION 10: RISK ANALYSIS

Top risks: 1) Beef price volatility (Probability 4/5, Impact \$180k/year loss at 15% price hike). 2) Labor turnover >25% (Probability 5/5, Impact \$48k recruitment costs). 3) Slow ramp (Probability 3/5, Impact \$210k revenue shortfall at 20% below projection). 4) Negative review virality (Probability 2/5, Impact 15% reservation drop).

Mitigation: Beef contracts with 44 Farms include 3% annual price cap; diversify to Broken Arrow Ranch by Month 6. Pay 15% above market wages (\$18/hr vs \$15.65 Austin avg); ACC culinary program partnership guarantees 10 trainees/year. Pre-launch marketing targets 1,900 Month 1 leads; soft opening with 100 influencer guests. 24/7 social monitoring via Mention.com; staff empowered to comp meals for service failures.

Risk	Probability	Impact	Risk Score	Mitigation Strategy	Contingency Plan	Owner
Beef price volatility	4	4	16	12-month fixed contract with 3% cap; diversify suppliers by Month 6	Introduce \$29 lunch special (15% margin) to offset costs	Callahan
Labor turnover >25%	5	3	15	\$18/hr base wage (15% above market); health stipends	Cross-train FOH staff for BOH roles	Thompson
Revenue 20% below target	3	5	15	Pre-launch influencer campaign; corporate dining partnerships	Negotiate 3-month rent abatement with landlord	Callahan
Negative review virality	2	4	8	24/7 social monitoring; staff empowerment to resolve issues	PR agency retainer for crisis management	Kim
SBA loan denial	1	5	5	Pre-approval secured; 25% equity cushion	Alternative: \$400k equipment financing + \$100k angel top-up	Callahan
Health code violation	3	3	9	Monthly internal audits; certified food safety manager	Emergency deep-cleaning vendor on call	Ruiz
Economic downturn	2	4	8	Loyalty program drives 35% repeat rate; value menu items	Shift focus to takeout (40% margin potential)	Kim
Key personnel loss	2	5	10	Non-competes; profit-sharing incentives	Advisory board access to interim leadership	Callahan

SECTION 11: IMPLEMENTATION TIMELINE

Critical path: Buildout completion (Month 2) enables staff training (Month 3). Soft opening (Month 3) validates operations before grand opening (Month 4). Month 6 focuses on achieving 2,800 covers through corporate programs. Month 9 targets break-even via repeat rate growth to 28%. Month 18 locks 35% repeat rate through loyalty program expansion.

Month	Milestone	Deliverables	Resources Needed	Success Metric	Owner
1	Buildout completion	Inspection sign-off	\$650k capital; contractors	Occupancy permit issued	Callahan
2	Staff hiring	25 trained employees	\$20k recruitment budget	All roles filled	Thompson
3	Soft opening	500 covers served	10 influencer events	4.5+ Yelp rating	Ruiz
4	Grand opening	2,800 covers	\$15k launch marketing	\$266k revenue	Kim
5	Break-even achieved	1,738 covers	Optimized scheduling	\$165k revenue	Callahan
6	Corporate program launch	3 contracts signed	Sales materials	90 covers/week	Kim
7	Brunch rollout	50 brunch covers/day	3 baker partnerships	\$14k weekend revenue	Ruiz
8	Loyalty program launch	500 members	CRM integration	22% repeat rate	Kim
9	28% repeat rate	1,176 repeat covers	Personalized service	28% of total covers	Thompson
12	Year 1 review	\$2.7M revenue	Financial audit	\$105k net profit	Callahan
15	Staff development	5 promoted employees	Training budget	15% turnover rate	Thompson
18	35% repeat rate	1,470 repeat covers	Loyalty expansion	35% of total covers	Kim